



Dear Customers and Partners,

Assisting our customers and people to take advantage of technology in turbulent times is at the heart of what we do. However today we find ourselves dealing with an unprecedented situation. The COVID-19 (coronavirus) has been fluid and intense for all us the past week. We all have been asking ourselves questions that were almost unthinkable a couple of weeks ago. How can I protect my teams? How do I keep my business running and productive? Every customer we have spoken with is looking for answers to these questions, as well as solutions that will meet this demand. With so much uncertainty out there, Integrated Solutions wants to share with you how we are taking real-time actions and how we can support you.

Supporting Our People

Our first priority is to help our customers keep their teams safe. One way to do this, according to medical professionals, has been to encourage social distancing. We have shifted some of our workforce to handle remote work only and with our onsite personnel we have instructed them to practice strict hygiene when working with user's personal devices and corporate devices. As the pandemic situation and guidelines for keeping people safe is fluid at the moment, currently we have no plans to scale back our onsite support to customers and will follow the guidance of the client's directives. We have been working closely with our key technology suppliers to get the necessary offerings in place and turned up quickly in order to keep our customers IT up and running. One key partner, [Axcient](#), is offering free temporary licenses to Anchor, which allows our clients secure file sharing and collaboration in the event they need to start working remotely.

As we will all get through crisis it will have a lasting effect on the way we connect with each other and going forward Integrated Solutions has great teams that can help you rapidly scale those solutions.

Support for Business Continuity

Our customers rely on a massive supply chain for devices and we are in constant contact with our suppliers with up to date hardware orders. We also are researching other suppliers and vendors to provide us with quality hardware, and you can trust that each is fully vetted as to quality that you come to expect from Integrated.

Support for Our Community

We have always been active in the charitable community and in this time of need we will continue to support those that need it. We are working with several ideas on how we can best serve those that need to be served and we look forward to sharing those with everyone and welcome any suggestions.

As we weather this storm and looking at the new normal, our commitment to you is we will do whatever we can do to support your organization, share our learnings, and assist those who most need.

Kindness, patience, and grace will get us all through this and we are here for you.

The Integrated Solutions Team

Integrated Solutions
631 Beacon Parkway W
Suite 105
Birmingham, AL 35209

Birmingham
Huntsville
Montgomery
Mobile

866-951-8676
info@integratedsolutions.us